



Sertronics AG
Lindächerstrasse 1
Schweiz-5413
Birmenstorf

Personal information (please complete in full)

First name:

Last name:

Address:

City, ZIP code:

E-mail:

Phone number:

Return form

Please always include a copy of the purchase receipt or warranty certificate.

What are you returning?

Device (model):

Device ID/IMEI*:

Has the SIM card been removed?

Reason for your return:

The mobile phone does not work (at first use)

What is defective?

The mobile phone no longer works (after use)

What is defective?

* The 15-digit serial number (IMEI) appears on the mobile phone display with the key combination *#06# or can be found under the battery on a label.